In 2010, in the Program of National Cooperation the Government of Hungary pledged to reform the public administration system, transform it and put it into the service of the public. The three main elements of the restructuring was the unification of the fragmented branches of the public administration system, the creation of the county district system, and the creation of the one-stop administration offices. As a result of this process the first the Government Offices, and later the County District Offices and the Government Windows were established, where citizens can take care of their official business.

**What is the Government Office?**

The Government Office is a unit of public administration which seeks to unify the tasks of public administration on the county level, and to bring services offered by t+he state closer to the client. With the creation of the Government Offices in the capital and in the counties a responsible intermediary level was born in public administration, which unites the formerly fragmented and autonomously functioning responsibilities of state administration.

The 2018 CXXV law about Government Offices in the capital and in the counties and about government administration as well as the 86/2019 (IV/23) government regulation dealing with Government Offices in the capital and in the counties and with county district offices together form the legal framework for the Government Offices.

This law regulates the legal status of Government Offices and defines them as **local state administration bodies of the government with general jurisdiction.** This status means both playing the role of providing, managing and overseeing public administration services and participating in governance with the Government. Thanks to its centralized control, this organization embodies all the responsibilities and functions of a strong, effectual state.

The head of the Government Office is the Government Commissioner, who is chosen by the Prime Minister. The Government Offices operate under the jurisdiction of the Prime Minister’s Office, their immediate supervisor being the Ministry of State for Public Administration.

**The organizational units of the Csongrád-Csanád County Government Office and their objectives**

The Csongrád-Csanád County Government Office currently has **22 organizational** units.

**There are four independent units which carry out special tasks at the level of territorial administration:**

* **Secretariat of the Defense Committee of Csongrád-Csanád County –** which carries out the coordination of defense management tasks in cases specified by law, such as in the context of a public health crisis, or in cases of implementing measures specified by the Law on the Measures to be Introduced in Special Legal Order and by the Law on Disaster Management.
* **Internal Audit Unit –** which carries out the tasks specified in the legislation concerning the internal control system and control of budgetary organs.
* **Cabinet Office of the County Government Commissioner –** which assists the Government Commissioner in carrying out his/her tasks and fulfills integrity management responsibilities.
* **State Chief Architect’s Office –** which carries out tasks set out by the government regulation on chief architect responsibilities and by other government regulations.

**There are eleven professional departments that carry out professional tasks at the level of territorial administration:**

* **Department of Law and Authority Matters -** which carries out the duties related to the official procedures and exercises the powers in respect of which the law designates the Government Office or the Government Commissioner as acting authority and if necessary as legal representative in the field of general authority, education, social and guardianship issues, and justice. In addition to this, it is responsible for lawfulness supervision of councils, and tasks related to probation officers’ and natural persons’ debt settlements.
* **Department of Employment -** which performs tasks related to the powers and responsibilities of the public employment body within the framework of employment and public employment tasks.
* **Department of Public Health and Food Chain Safety -** which carries out the tasks of the Government Office related to public health, epidemiology, health management and health promotion.
* **Department of Supporting Operation -** which is responsible for the human policy, management, and operational tasks of the County Government Office and County District Offices.
* **Department of Human Relations and Coordination** - which performs tasks related to human relations, some legal issues and coordination in the County Government Office and County District Offices.
* **Department of Agricultural Affairs and Environmental Protection** – which fulfills duties related to animal health, animal welfare, food chain safety and food quality control, feed stuff control, animal breeding, vineries, alcoholic beverages, veterinary border control at Röszke, environmental- and nature protection, plant- and soil protection, territorial agriculture, first instance administration and authority matters for hunting and fishing.
* **Department of Agricultural and Rural Development** – which fulfills duties with regards to agricultural and rural development, fishing subsidies and proceedings related to other measures designated by the relevant law, an independent piece of legislation or a call for proposal. It deals with tasks of the Government Office or tasks delegated to the paying agencies in the fields of agricultural and rural development with respect to county customer service, application management, payments, legal matters and field checks.
* **Department of Family Support and Social Insurance** – which performs tasks of the Government Office related to health insurance funds, pension insurance, family support, rehabilitation administration, earning capacity and incapacity audits and state aid for housing.
* **Department of Construction and Heritage Protection** – which deals with the following Government Office responsibilities: construction matters, construction supervision, archeological heritage, protection of monumental value.
* **Department of Land Register** – which fulfills responsibilities of the Government Office including estate record keeping, surveying, land administration and recording land sales.
* **Department of Technical Authority** – which carries out the duties of the Government Office related to consumer protection, market surveillance, transport, road management, metrological and technical safety and labor and labor protection issues.

**There are seven district offices that have general competence in:**

**• customer service and document issuing tasks of the Government Windows,**

**as well as in:**

**• general authority,**

**• social and guardianship,**

**• employment and public employment,**

**• territorial defense management tasks**

**on the county district level.**

In addition to the above, County Districts Hódmezővásárhely, Kistelek, Szeged and Szentes also fulfill **food chain safety** and **veterinary animal health supervision** tasks, and – with the exception of county district Kistelek – they also carry out public health duties,

**The County District Offices of Csongrád-Csanád County**

The most important objective of the *County District Offices* of the Government Office is to provide state administration services at level lower than the county level, that is, at the county district level, close to the citizen and in high quality. There are 7 county district offices in Csongrád-cóCsanád County: Szeged, Hódmezővásárhely, Makó, Szentes, Csongrád, Kistelek and Mórahalom municipalities are the county district seats where County District Offices operate. They are the following:

**County District Office of Szeged**

6722 Szeged, Rákóczi tér 1.

**County District Office of Hódmezővásárhely**

6800 Hódmezővásárhely, Ady Endre u. 14.

**County District Office of Kistelek**

6760 Kistelek, Árpád u. 3.

**County District Office of Makó**

6900 Makó, Széchenyi tér 22.

**County District Office of Csongrád**

6640 Csongrád, Justh Gyula u. 2/b

**County District Office of Mórahalom**

6782 Mórahalom, Szentháromság tér 1.

**County District Office of Szentes**

6600 Szentes, Kossuth tér 6.

**Government Windows of Csongrád-Csanád County**

Government windows, which are governmental customer service centers, make fast and easy administration accessible to citizens. There are 13 government windows in Csongrád-Csanád County, currently offering services to citizens in 2500 different types of cases – typically involving the issuing of personal documents - in the following locations:

**CSCSMKH County District Office of Szeged**

6722 Szeged, Rákóczi tér 1

6724 Szeged, TESCO EXTRA áruház, Rókusi krt 43-64.

6726 Szeged, CBA – Nova áruház, Szőregi út 80.

6728 Szeged, Kereskedő köz 5/A.-5/B.

6762 Sándorfalva, Ady Endre utca 1.

**CSCSMKH County District Office of Hódmezővásárhely**

6800 Hódmezővásárhely, Ady Endre u. 14.

6630 Mindszent, Köztársaság tér 6.

**CSCSMKH County District Office of Kistelek**

6760 Kistelek, Árpád u. 3.

**CSCSMKH County District Office of Makó**

6900 Makó, Széchenyi tér 22.

**CSCSMKH District Office of Csongrád**

6640 Csongrád, Justh Gyula u. 2/b

**CSCSMKH District Office of Mórahalom**

6782 Mórahalom, Millenniumi sétány 17.

6794 Üllés, Dorozsmai út 40.

**CSCSMKH County District Office of Szentes**

6600 Szentes, Kossuth tér 6.

**Government Window buses**

It is important for us that all of our clients, even in settlements with smaller populations, are able to access our services dealing with personal documents locally, and that they do not have to travel to Government Windows found in the County District Offices to make arrangements in these cases. The Government Office provides a service called Mobilised Government Window Customer Service (KAB Bus) in order to facilitate the arrangement of public administration matters in settlements with smaller populations. All of the services provided by the settlement assistants are available here and in addition to this, all services of Government Windows are also available for our clients. In small settlements the services of the Government Window Bus are available with periodic recurrence.

**In Summary:**

The basis of the operation of the territorially competent government offices, such as the Csongrád-Csanád County Government Office and its departments, is serving the state organization, the public administration, the economic actors and the citizens.