

Fejér County Government Office

The metropolitan and county government offices are territorial government administrative bodies of the government with general powers. The 20 government offices, which are the largest units of territorial administration, are located in the duchy seats and, in the case of the capital and Pest county, in Budapest.

The government offices coordinate and facilitate the territorial implementation of government functions in accordance with the law and government decisions.

In addition, they have the powers of authority, supervision, legal remedies, control, coordination, information, proposal and opinion, which facilitate the development and implementation of central decisions, taking into account the characteristics and specific needs of territorial administration.

The government offices act as supervisory bodies in administrative procedures initiated by the district (metropolitan district) offices, which are their branches, and as first-instance and, in some specific cases, second-instance authorities in certain cases (which go beyond the local level), with more than a thousand administrative tasks and powers. In addition, in accordance with the Fundamental Law, they exercise control over the legality of local authorities. As part of their tasks, they contribute to the drafting of certain sectoral and policy strategy documents and to the territorial implementation of decisions. In doing so, they pay attention to the local investment climate and collect and transmit the experience of the county's stakeholders (employers, universities, municipalities, chambers of commerce, NGOs) to central decision-makers.

One of the government's priorities is to develop and operate an efficient, strong and customer-friendly public administration, and in this context the government offices have an important role to play in representing the "Service State" and providing high quality public services to citizens and businesses. In order to achieve these objectives, a number of government reform measures have been taken in the recent period. These include the restructuring of the central level of public administration (organisational and jurisdictional rationalisation), the strengthening of districts (review of competences and transfer of competences to the district level), the modernisation of administrative processes, the reduction of bureaucracy and the extension of the one-stop shop (e.g. The reduction of administrative burdens, simplification of administrative procedures and rationalisation of public administration competences continued in 2020, with several phases of restructuring. A significant change is that, as a general rule, the two-instance administrative procedure has been abolished in territorial public administration: decisions taken at first instance can be appealed directly to the courts.

The district (metropolitan district) offices are the smallest units of territorial administration, operating in 174 cities and 23 districts in Budapest. Their basic task is to deal with the public administration matters assigned to them. In order to provide public services to citizens and businesses more efficiently, the district (metropolitan district) offices operate integrated government customer services, the so-called Government Offices, which provide one-stop administrative services nationwide. With a few exceptions, citizens can submit their applications (for forwarding to the competent body) in any administrative case at the Government Offices, which are available at more than 300 locations, and can provide local administration in nearly 100 cases, as well as information on the procedure and documents required for the administration of around 1 500 cases. In addition, they have the possibility to deal with their cases in document offices and specialised services (e.g. land registry, pension

insurance, labour, etc.), and in small villages in the branches of district offices and with the help of municipal assistants.

Departments and tasks of the Fejér County Government Office

The Fejér County Government Office currently has **24 departments**:

Four autonomous departments, which perform specific tasks at the level of territorial administration:

- **The Secretariat of the Fejér County Defence Committee** - which coordinates the defence administration tasks in cases specified in the law, such as: in case of a health crisis, in the implementation of the tasks specified in the Act on Measures that may be introduced in Special Legal Regimes and in the Act on Disaster Prevention.
- **Internal Audit Department** - which performs the tasks defined in the legislation on internal control and audit of budgetary bodies.
- **Office of the county government commissioner** - which assists in the performance of the functions of the county government commissioner and carries out integrity management tasks.
- **State Architect's Office** - which performs the tasks specified in the Government Decree on the activity of the Chief Architect and other Government decrees.

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Twelve specialised departments, which carry out the following tasks at the level of territorial administration:

- **Agricultural and Rural Development Support Department** - which carries out tasks related to agricultural support.
- **Department of Public Health** - which carries out public health tasks relating to the functions and powers of the Government Office.
- **Family Support and Social Security Department** - which carries out tasks relating to family support, health insurance funds, rehabilitation administration, pension insurance, housing state benefits and the review of capacity and incapacity to work, all of which fall within the remit of the Government Office.
- **Employment, Employment Inspectorate and Labour Protection Department** - which is responsible for employment inspectorates, labour protection, employment and public employment.
- **Department for Agriculture** - which is responsible for agriculture, plant and soil protection, food chain safety and animal health, and seed and propagating material inspection.
- **Land Registry Department** - which performs land registry tasks within the statutory area of competence of the Government Office.
- **Department of Public Authorities** - which performs general public authority, social, guardianship and educational tasks. It is also responsible for the supervision of the legality of the administration of justice and for the administration of probation, justice, expropriation and the settlement of debts of natural persons.
- **Department of Construction and Heritage Protection** - which performs the tasks and duties of the Government Office relating to construction and heritage protection, as defined by law.
- **Department of Transport, Technical Licensing, Metrology and Consumer Protection** - which is responsible for consumer protection, market surveillance, transport, metrology and technical safety.

- **Department for the Environment, Nature Protection and Waste Management** - which is responsible for environmental protection, nature protection and waste management.
- **Department of Finance and Management** - responsible for financial, management, accounting and IT tasks.
- **Legal, Human Resources and Coordination Department** - responsible for legal, litigation, coordination and human resources policy.

The most important task of the district offices of the government agencies is to carry out administrative tasks at a lower level than the county level, within the reach of the citizen and with a high quality.

In the Fejér County Government Office there are **eight district offices**:

Bicske District Office

2060 Bicske, Szent István tér 7-11.

Dunaújváros District Office

2400 Dunaújváros, Szórád Márton út 39.

Enying District Office

8130 Enying, Szabadság tér 14.

Gárdony District Office

2483 Gárdony, Szabadság út 20-22.

Martonvásár District Office

2462 Martonvásár, Budai út 1.

Móri District Office

8060 Mór, Szent István tér 1/B.

Sárbogárd District Office

7000 Sárbogárd, Hősök tere 2.

Székesfehérvár District Office

8000 Székesfehérvár, Honvéd utca 8.

The district offices have general jurisdiction:

- **customer services and government offices,** and, under district jurisdiction
- **district protection administration functions,**
- **the functions of the district administration and the general public administration,**
- **simplified district authority functions,**
- **social and guardianship tasks,**
- **employment and public employment.**

Government customer service in Fejér county

The Government customer service provide citizens with simple and fast administrative services. There are 13 Government customer service in Fejér county, currently offering more than 1,500 services, mainly for the administration of identity documents, at the following locations:

Bicske District Office

2060 Bicske, Szent István tér 7-11.

Dunaújváros District Office

2400 Dunaújváros Október 23. tér 1.
2457 Adony, Rákóczi utca 21.

Enying District Office
8310 Enying, Szabadság tér 16/A.

Gárdony District Office
2483 Gárdony, Szabadság út 20-22.

Martonvásár District Office
2462 Martonvásár, Budai út 1.
2451 Ercsi, Fő utca 27.

Móri District Office
8060 Mór, Kapucinus tér 2.

Sárbogárd District Office
7000 Sárbogárd, Hősök tere 2.

Székesfehérvár District Office
8000 Székesfehérvár, Béke tér 5-7.
8000 Székesfehérvár, Dr. Koch László utca 4/B.
8127 Aba, Rákóczi utca 12.
8154 Polgárdi, Batthyány street 132.

Mobilised Government Customer Service

With the creation of the Mobilised Government Customer Services, a mobile customer service office has been established that can be flexibly deployed and can adapt quickly and efficiently to changing needs and circumstances (The fleet will be expanded to a national level in 2020, and all government offices now have a mobilised government window.).

With the introduction of the new service, a number of issues such as identity cards, address cards, passports, driving licences, customer gate registration, etc. can be handled locally, also for people living in settlements without government offices or in settlements with transport disadvantages. The Mobilised Government Customer Services can also provide integrated customer services at various public institutions (e.g. schools, colleges, hospitals, social services, etc.) and major events, as and when required.